WHO ARE WE PROTECTING AT SUPERVISED VISITATION CENTERS? A CLOSER LOOK Blanche Creech, Program Director Turning Point at People's Place 1131 Airport Road bcreech@peoplesplace2.com Milford, DE 19963 302-424-2420

History of Visitation Centers Serving Families That Experienced Domestic Violence

- ${\color{gray} \circ}$ Began in the 1990s
- Courts were encouraged to address safety needs of domestic violence victims and their children through use of visitation centers
- Monitoring approach
- Generally, domestic violence victims presented as the custodial parent; domestic violence offender as non-custodial parent

History of Visitation Centers Serving Families That Experienced Domestic Violence Continued

- Over time, more women that experience domestic violence victimization have become non-custodial or visiting parents
- o Many centers have mothers or visiting parents at rates between 40-50%
- What changes have occurred?



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Intersection of Multiple Factors Impacting This Change

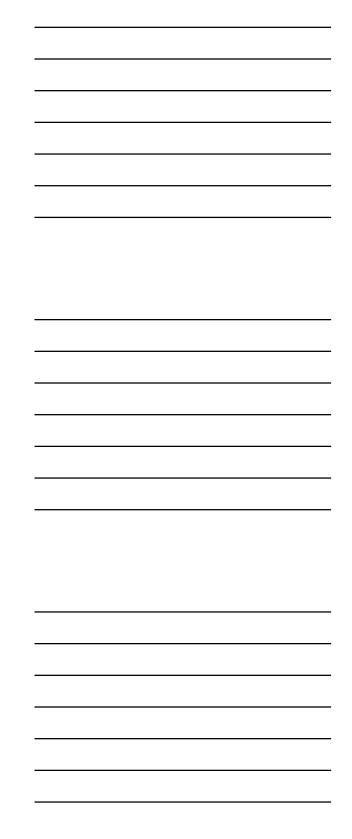
- Offending fathers petition for custody of their children at twice the rate of non-offending fathers
 - continue power/control tactics
 - · avoid paying child support
 - · retaliation against children's mother
- Parental Alienation Syndrome is frequently used against mothers by custody evaluators/attorneys in court

Intersection of Multiple Factors Impacting This Change Continued

- Prevailing belief that a domestic violence offender can be a good father
 - $\bullet\,$ Between 55-70% of domestic violence offending men also perpetrate child abuse
- In many states, misdemeanor domestic violence convictions are not weighted heavily in custody disputes; the vast majority of domestic violence convictions are misdemeanors
- Orders of protection with domestic violence victim mothers as the petitioner are often consent agreements with no finding of domestic violence

Intersection of Multiple Factors Impacting This Change Continued

- Pro-arrest-type policies have become more prevalent and many more women are arrested for domestic violence (criminal history)
- Domestic violence victims lack financial resources for custody disputes, putting them at a significant disadvantage
- Domestic violence victims often continue experiencing victimization by the children's father throughout custody battle – diminishing her capacity to prevail



Common Structure and Practices of Visitation Centers



- 15 minute wait period before and after visit for non-custodial parent designed to increase physical/psychological safety for domestic violence victims and their children
 - presents substantial risk for a domestic violence victim that is the noncustodial/visiting parent
 - · presents substantial risk for children
 - offender has opportunity to wait for victim and gather information and/or follow her, intimidate her, and other power/control tactics

Common Structure and Practices of Visitation Centers Continued

- Separate entrances for non-custodial parent and custodial parent and their children are often in place
 - lack of separate entrances for victim and offender increases victim risk
- Documentation of child/parent interaction, noncustodial parent's behavior, etc.
- Fees generally charged of noncustodial/visiting parent
 - · domestic violence victim required to pay for service

Common Structure and Practices of Visitation Centers Continued

- Numerous rules intended to promote safety of child such as rules around topics of conversation that is allowed/not allowed; physical contact between non-custodial parent and children; items that can be brought in, etc.
 - rules often unnecessarily restrict domestic violence victim/noncustodial parent even when she poses no threat to her children

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Common Structure and Practices of Visitation Centers Continued

- Structure, rules and practices implicitly and explicitly categorize non-custodial parent as requiring monitoring, redirection, rules and the like
- o Hierarchy between staff and non-custodial parent
- Structure and practices are designed for noncustodial parents that may pose a threat (i.e. domestic violence offenders)

Framework Needed to Understand Mothers That Have Lost Custody

- Mothers often present as other people present when they perceive a miscarriage of justice: angry, hostile, difficult, resistant (to center practices/rules), distressed, and the like
- Mothers have been traumatized by domestic violence in the past
- Mother's presentation can lead to pathologizing and/or blaming her

Framework Needed to Understand Mothers That Have Lost Custody Continued

- Many visitation staff and others want to believe that the world is just and that correct decisions are made (e.g., in court)
 - How does this impact our view of mothers that have lost custody of their children?
- What else might the structure include?

Cognitive/Emotional Consequences of Mother	
Losing Custody To Domestic Violence Offender	
o Stigma	
\circ Has been traumatized by domestic violence of fender	
 Perceives batterer as legally abusive and able to win through power/control tactics such as obfuscation, threats 	
Cognitive/Emotional Consequences of Mother Losing Custody To Domestic Violence Offender	
Continued	
 Feels disempowered, voiceless, and angry. May feel further victimized by the court (she expected to be believed, heard, etc.) 	
 Feels that the world is not just and loses trust, particularly of professionals 	
Increased ongoing anxiety/fear regarding	
children's physical and psychological safety	
Cognitive/Emotional Consequences of Mother Losing Custody To Domestic Violence Offender Continued	
Anxiety that children may believe she chose to	
leave; misses children	
 Loses voice in decision-making regarding children 	
Her relationship and her authority with her child has been undermined	
May be experiencing ongoing domestic violence	
and trauma by children's father	*

Trauma-Informed Services Needed for Domestic Violence Victim Mothers

- Must understand trauma and the process in the brain that underlines trauma response that includes hypervigilance regarding children, difficulty remembering (like rules), agitation, depression, anger, etc.
- Recognize that domestic violence victim must feel safe at the center
 - physical
 - psychological
 - moral

Trauma-Informed Services Needed for Domestic Violence Victim Mothers Continued

- What is safe for her?
 - Her answer to this question is paramount to ensuring her safety and should guide center staff interaction and supervision of visits
- Recognize that domestic violence victim must feel that children are safe as above
- Reduce hierarchical structure between center and victim

Trauma-Informed Services Needed for Domestic Violence Victim Mothers Continued

- Set time and space for interaction and dialogue with domestic violence victim regarding her safety concerns
- o Assess her safety/lethality (Danger Assessment) throughout her utilization of the center

Trauma-Informed Services Needed for Domestic Violence Victim Mothers Continued

- Ensure safety planning and advocacy are in place for her
 - advocacy is a core component of domestic violence victims and their children's safety
 - if center staff cannot provide advocacy, collaborative referrals should be utilized
- o Encourage her input regarding her visits

Trauma-Informed Services Needed for Domestic Violence Victim Mothers Continued

- If it is clear that she poses no threat to her children, consider relaxing rules around appropriate conversation with her children
- Consistently engage domestic violence victim with empathy – understanding and validating her concerns, affective state
- Provide education on the effects of domestic violence on both her and her children

Trauma-Informed Services Needed for Domestic Violence Victim Mothers Continued

- Reverse wait period such that there is no wait for domestic violence victims regardless of custodial status as a proactive programmatic measure to increase victim safety
- o Documentation considerations cautions:
 - are there safety concerns for the domestic violence victim and/or her children in center records?
 - what are the pros and cons of subjective documentation?

Trauma-Informed Services Are Needed For Children That Have Experienced Domestic Violence In Their Home	_		
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 Recognize that the child must feel safe at the center 			
physical psychological	-		
psychological moral	-		
• Understand the effects of domestic violence and	_		
possible trauma that the child has experienced- child may be experiencing ongoing trauma in the home			
nome	_		
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Trauma-Informed Services Are Needed For			
Children That Have Experienced Domestic Violence In Their Home Continued	-		
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• Consistently engage the child with empathy and compassion regardless of presenting behavior-	_		
child may need referral for counseling			
• Consider confusing message child is receiving	-		
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Holding Domestic Violence Offending Fathers Accountable

- Regardless of the custodial status of a father that is a domestic violence offender, accountability is paramount
- Domestic violence offenders must always be required to be violence-free with both their partners and children
- Visitation centers must have policies that ensure accountability even when father is custodial parent

Limitations/Difficulty in Implementing Changes at Supervised Visitation	
Centers	
• Resources needed	
 increased individualized staff time with noncustodial mom building changes 	
• funding	
• Financial responsibility of domestic violence victims – no fees?	
Limitations/Difficulty in Implementing	
Changes at Supervised Visitation Centers Continued	<u> </u>
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 Agreement from courts and with advocates/providers 	
Skill level of staff – are staff able to	
assess risk?safety plan?	
 dialogue with mom? assist in facilitating positive mother-child relationship? 	
Limitations/Difficulty in Implementing	m .
Changes at Supervised Visitation Centers Continued	<u> </u>
Continued	
Training needs:	
 complexities of domestic violence unique framework needed for working with domestic 	
violence victims as noncustodial parent trauma-informed services unique needs of children whose mom is both a	
domestic violence victim and the noncustodial parent	-